



LESSON 3: HOMEWORK TASK

Know your rights if things go wrong – in shops

Choose a clothes company with an online shop.



Imagine you are buying an item of clothing from this online shop. Go onto the company's online website and find the following information:

1.The company name: _____

2.The company address: _____

3.The company telephone number: _____

4.The country where the company headquarters is based: _____

Pick one item of clothing from the company's online website. _____

5.Are you given a description of the item of clothing? Circle Yes or No.

Yes

No

6.Are you given the price of the item of clothing (including taxes)? Circle Yes or No.

Yes

No

7.If you buy this item of clothing do you have to pay for delivery? Circle Yes or No.

Yes

No

8.What information is available about how you pay for this item of clothing?

9.What information is available about how to cancel your order if you change your mind?
