

LESSON 4: ACTIVITY 3

Teacher Resource Sheet: Consumer rights special

A list of questions the researcher provided that you might be asked during your 5-minute slot on consumer rights:

- Which do young people find more enjoyable – shopping online or buying in a shop? What are the benefits/disadvantages of each?
- What are the main differences between buying online and buying in a shop? Are there any similarities between the two?
- Do you have more rights if you shop online? (Provide examples of the rights you have if you shop online and the rights you have when you buy in a shop)
- Are you more likely to spend more when shopping online? Why?
- What is the most interesting thing you have learned about consumer rights so far?
- Are there any other rights you think people should have when shopping, either online or in a shop?